# Pinnacle's Pursuit to Own Safety and Drive Results in the Wood Pellet Industry

Wood Bioenergy Conference & Expo Atlanta, Georgia April 11, 2018

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#### FORWARD-LOOKING INFORMATION

This presentation may contain "forward-looking information" within the meaning of applicable securities laws in Canada. Forward-looking information may relate to Pinnacle's future financial outlook and anticipated events or results and may include information regarding its financial position, business strategy, growth strategies, budgets, operations, financial results, taxes, dividend policy, plans and objectives. Particularly, information regarding the Company's expectations of future results, performance, achievements, prospects or opportunities or the markets in which it operates is forward-looking information. In some cases, forward-looking information can be identified by the use of forward-looking terminology such as "plans", "targets", "expects" or "does not expect", "is expected", "an opportunity exists", "budget", "scheduled", "estimates", "outlook", "forecasts", "projection", "prospects", "strategy", "intends", "anticipates", "does not anticipate", "believes", or variations of such words and phrases or state that certain actions, events or results "may", "could", "would", "might", "will", "will be taken", "occur" or "be achieved". In addition, any statements that refer to expectations, intentions, projections or other characterizations of future events or circumstances contain forward-looking information are not historical facts but instead represent management's expectations, estimates and projections regarding future events or circumstances. If any of the opinions, estimates or assumptions underlying the forward-looking information prove incorrect, actual results or other was a result of various factors, including those described in "Risk Factors" which are described in the Company's Annual Information Form ("AIF") filed on SEDAR on March 27, 2018.

We caution that the list of risk factors and uncertainties is not exhaustive and other factors could also adversely affect our results. Readers are urged to consider the risks, uncertainties and assumptions carefully in evaluating the forward-looking information and are cautioned not to place undue reliance on such information. See "Forward-looking Information" and "Risk Factors" in the Company's AIF filed on SEDAR for a discussion of the uncertainties, risks and assumptions associated with these statements.

#### NON-IFRS MEASURES

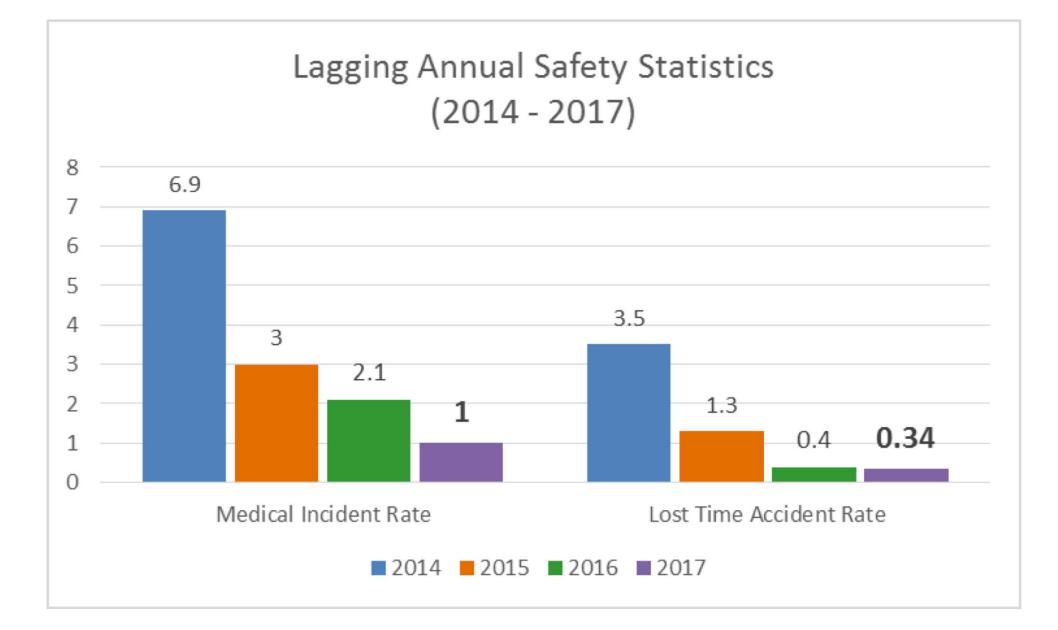
This presentation makes reference to certain non-IFRS measures. These measures are not recognized measures under IFRS, and do not have a standardized meaning prescribed by IFRS and are therefore unlikely to be comparable to similar measures presented by other companies. Rather, these measures are provided as additional information to complement those IFRS measures by providing further understanding of our results of operations from management's perspective. Accordingly, these measures should not be considered in isolation nor as a substitute for analysis of our financial information reported under IFRS. We use non-IFRS measures including "EBITDA", "Adjusted EBITDA", "Adjusted EBITDA per Metric Ton", "Adjusted Gross Margin Percentage" and "Free Cash Flow". These non-IFRS measures are used to provide investors with supplemental measures of our operating performance and thus highlight trends in our core business that may not otherwise be apparent when relying solely on IFRS measures. We also believe that securities analysts, investors and other interested parties frequently use non-IFRS measures in the evaluation of issuers. Our management also uses non-IFRS measures in order to facilitate operating performance comparisons from period to period, to prepare annual operating budgets and forecasts and to determine components of management compensation. As required by Canadian securities laws, we reconcile these non-IFRS measures to the most comparable IFRS measures in our Management Discussion & Analysis for the fiscal fourth quarter and year ended December 29, 2017.



## OWNING SAFETY



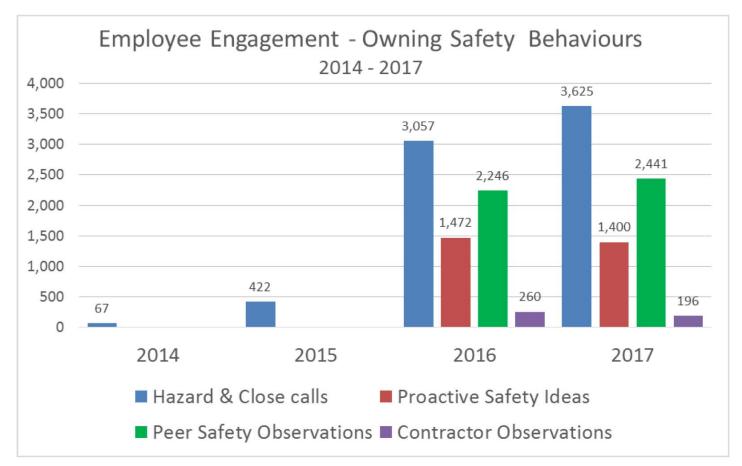


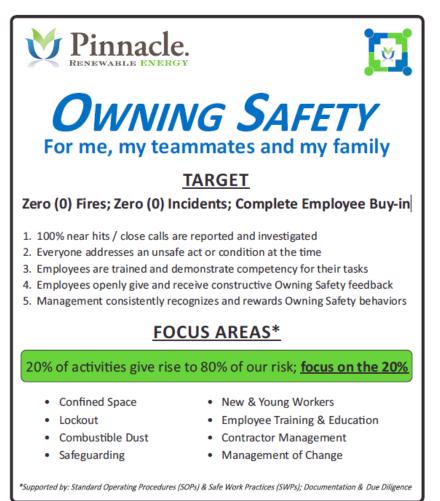




#### **OWNING SAFETY - PERFORMANCE TRACKING**

- Focus on proactive safety indicators to drive meaningful engagement (listening & learning)
- Grow Owning Safety culture as cornerstone of Vision, Mission, Values.
- Engage >95% response rate to Owning Safety behaviour entries



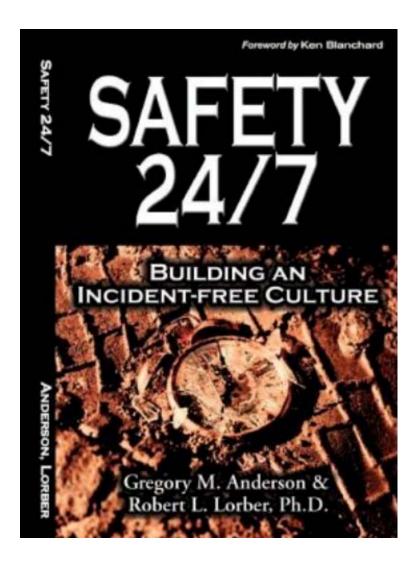




### The experts regularly say, "safety is great for business"

Pinnacle has been able to experience this first hand. As our safety results improved, so has:

- Retention employee retention rates have shown meaningful improvements
- Net Promoter Score our employees enjoy where they work and are our biggest advocates
- Quality improved ownership and attention to detail has resulted in higher quality pellets.
- **Production** improved uptime at our facilities
- Efficiency improved throughput at our pelleters
- **EBITDA** significant consistent improvements





#### STRONG HISTORICAL FINANCIAL PERFORMANCE

#### Pinnacle has delivered strong growth since 2014

#### **Production**<sup>1</sup> (*millions of MT per annum*)

#### Revenue (C\$ millions)





Our organic revenue growth has outpaced the industry



#### STRONG HISTORICAL FINANCIAL PERFORMANCE

#### Adjusted Gross Margin (C\$ millions)



#### Adjusted EBITDA (C\$ millions)





Profitability growth exceeding top line growth as we scale our business

- Changing the way we communicate more meaningful
- We all want the same thing *Everyone goes home safe every day*

# Goal – every employee is a Safety Champion

- Engage & empower, Listen and learn
- Grow communication and leadership skills
- Create boat rockers (rebels)

## Results:

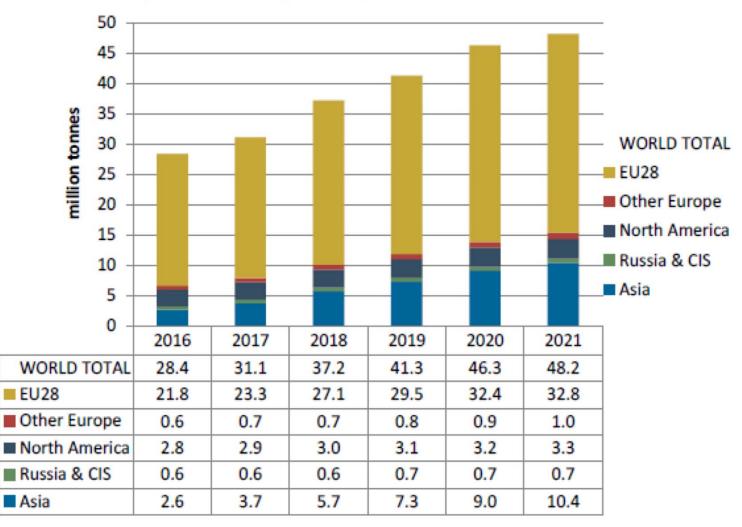
 Champions have created & implement key initiatives:
Ø Home hazard hunt; New worker orientation; On the floor leadership; Joint Committee effectiveness; Maintenance shut safety assistance







### MARKETS – GLOBAL OVERVIEW – FORECAST OF WOOD PELLET DEMAND TO 2021



Global pellet demand forecast (heat & industrial) to 2021



Source: Hawkins Wright

### MARKETS – GLOBAL OVERVIEW – FORECAST OF WOOD PELLET DEMAND TO 2021

million tonnes	2016	2017	2018	2019	2020	2021
INDUSTRIAL PELLETS						
EU28	10.51	11.36	14.70	16.50	18.90	19.00
Other Europe	-	-	-	-	-	-
North America	0.10	0.10	0.10	0.10	0.10	0.10
Russia & CIS	-	-	-	-	-	-
Asia	2.25	3.32	5.30	6.85	8.60	9.90
Total	12.9	14.8	20.1	23.5	27.6	29.0
HEATING PELLETS						
EU28	11.33	11.91	12.42	12.96	13.54	13.83
Other Europe	0.59	0.66	0.75	0.84	0.93	1.00
North America	2.68	2.76	2.86	2.96	3.06	3.16
Russia & CIS	0.58	0.61	0.63	0.66	0.69	0.71
Asia	0.35	0.37	0.39	0.42	0.45	0.47
Total	15.5	16.3	17.1	17.8	18.7	19.2
INDUSTRIAL + HEATING	28.4	31.1	37.2	41.3	46.3	48.2

#### Total global pellet demand (heat & industrial) 2016-2021



Source: Hawkins Wright









# Thank you

